

Agreement of Terms & Conditions for use of the Movement Paycard

1. Use and Scope of the Paycard

- The Movement Paycard allows for convenient and secure Cashless payments to any Movement Entertainment Event vendor via a virtual wallet that can be topped-up at the dedicated Top-up stations.
- If the Paycard has been registered online to a Movement account within the time limits described in section 4, below, the use of the Paycard can be extended to other Movement Entertainment Events such as Shout XL, Audiodrome Live Club nights and the Movement Torino Music Festival.

2. Acquisition

- The Paycard can be obtained at the designated Top-up Stations within Movement Entertainment Events with a first minimum purchase of €5. Subsequent purchases will have a minimum cost of € 2.50.

3. Top-up

- The Top-up can be done with either cash or via Credit and Debit Cards at the dedicated Top-up stations at Movement Entertainment Events.
- Registering the Paycard to a Movement account allows for online top-ups, credit balance viewing, purchases and access to promotions at the discretion of Movement Entertainment Srl.

4. Expiration date

- The Movement Paycard will be valid for 30 days from the first top-up. Unless the card is linked to a Movement account before the expiration date, it will be terminated.
- If linked to a Movement account, the Movement Paycard will be valid for the 3 years following the registration date.

5. Refund

- In order to be eligible for a refund, the Movement Paycard must be linked with a Movement Account.
- Refunds are issued through a bank transfer with a processing fee of €2.00.
- Refunds are only made for the full amount of credit present on the Movement Paycard.
- A refund can take up to 4 weeks from the date of the refund request in order to be delivered.

6. Changes to these terms and conditions

- Movement Entertainment Srl reserves the right to modify the Terms & Conditions by notifying registered users by e-mail or SMS at least 10 days before the change is due to take effect.
- Up-to-date version of the Paycard terms and conditions will always be available on our site at www.movement.it/cashless.
- Users will be asked to accept the notified change in order to access their accounts.
- In the event of a refusal, Movement Entertainment Srl will treat that notice as a wish to terminate immediately. In such circumstances, we will refund any balance on the Paycard in accordance with section 5, above and terminate both the account and the Paycard.

7. Loss of the Paycard

- In case of loss, the responsibility lies with the cardholding customer: any changes to the credit balance incurred between the loss and the replacement of the Paycard will not be the responsibility of Movement Entertainment Srl.
- In the eventuality of your Paycard being misplaced at any Movement event, please refer your 14 digit UID number (found on the back of your Paycard) to a member of the Staff at the Info Points and you will receive a new Paycard with your previous balance. Please note that Top-up stations do not check for ownership of the Paycard.
- In the eventuality of your Paycard being misplaced after the Festival, please contact us at cashless@movement.it to arrange for a replacement.

8. Liabilities and limitations thereof

- Movement Entertainment Srl retains the right to restrict access to the credit on the Paycard, temporarily or permanently, should suspicious activity in connection with the Paycard be noticed, and will notify the user if so. Movement Entertainment Srl has no liability for restricting access to the Paycard because of suspicious activity.
- Access will be reinstated if it is determined that there has been no unauthorized use of the Paycard.
- If Movement Entertainment Srl does not complete a transfer from the Paycard in the correct amount (other than for restrictions because of suspicious activity), it will be liable for the correct amount of the transfer.
- However, there are some exceptions. Movement Entertainment Srl will not be liable, for instance:
 - a. If through no fault of our own, the customer does not have enough money available on the Paycard to make a purchase;
 - b. If the Paycard has expired, or is damaged or revoked;

- c. If circumstances beyond our control (such as flood or fire) prevent a transaction, despite reasonable precautions that we have taken.

9. Jurisdiction

- Any dispute arising from the use of the Paycard or resulting from the application of the above Terms and Conditions will be subject to the exclusive jurisdiction of the Court of Turin.